ORIENTAL EDUCATION SOCIETY'S ORIENTAL COLLEGE OF PHARMACY

(Approved by AICTE, PCI, D.T.E., Affiliated to University of Mumbai & Certified by ISO 9001:2008)



DVV Clarification

Criteria No.V

5.1.4. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases.

- 1. Implementation of guidelines of statutory/regulatory bodies
- 2. Organisation-wide awareness and undertakings on policies with zero tolerance
- 3. Mechanisms for submission of online/offline students' grievances
- 4. Timely redressal of the grievances through appropriate committees

HEI Input:

A. All of the above

SR.NO	DVV CLARIFICATION	HEI RESPONSE
1.	Please provide a copy of the circular/brochure/report of the program with photographs and captions of such programs along with the details of the resource persons.	A copy of the report of the program with photographs and captions of such programs is provided.
2.	Please provide Proof of the constitution of Internal committees/Grievance committee formation / other committees as per UGC norms.	A certificate from the head of the institute is provided.
3.	Please provide a Circular/ Web Link committee report justifying the objective of the selected option.	A circular/ Web Link committee report justifying the objective of the selected option is attached.
4.	Kindly note that minutes of meetings of student grievance committees, as per metric.	Minutes of meetings of the student grievance committee are provided.

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HEI RESPONSE DOCUMENT

SR.NO	DESCRIPTION	LINK TO DOCUMENT
	Certificate from the Principal	Link to Certificate
1.	Copy of report of program	View Document
2.	Certificate from the head of the institute	View Document
3.	A report justifying the objective of the selected option	View Document
4.	Minutes of meetings of the Student Grievance Committee	<u>View Document</u>